

ETCS

Operations Specialist



Job Purpose

To transpose and link between how the ETCS operations will work in practice and making that link between what drivers need by understanding the system to what goes into the system.

You will advise the engineering side as to what is needed in driver operations and advise the driver operations side about what engineering has created for them. Representing both parties and acting as a go between to develop driver training around the outputs of the programme.

Tasks in a Typical Week

Tasks are widely varied and involve a lot of meetings and consultations. You could meet with the head of internal safety, the engineering management office, or representatives from the health and safety department. You will come together to plan and implement new ideas and workings into practice. Taking into consideration any concerns they have from a driver's perspective and how a system will be rolled out.

Interactions

In this role, you work as part of a small team of specialists, mostly made up of internal staff, but with some external consultants. Each member of the team looks at a different side of the programme such as engineering or interface. You will consult with many different parties including trade union representatives and technical representatives from external organisations and internal heads of department.

Responsibilities

Responsibilities can be ad-hoc, but ultimately you will be responsible for representing the company's needs by understanding the system coming in, what drivers need to know, what the company needs to do to keep drivers happy and to reduce operational risk and to keep consistency.

