Chartered Institution of Rail Operators
Australia and New Zealand
Background

Purpose
ANZ Council
ANZ State Leads
Chartership
What we do
Founded in December 1999, CIRO was originally formed in the UK by a group of likeminded senior railway operations professionals.

21 years later our vision remains:

“To champion the professional development of those working in railway operations enabling the whole railway system to succeed.”

Building on the foundations built by CIRO in the UK, the ANZ Council was formed in 2019 to promote the interests of railway operators in Australia and New Zealand.
CIRO ANZ Council Members

Nigel Jenkins, Chair
Associate Director, Operational Integration Lead, Network Rail Consulting

Neil Rattan, Membership
Associate Director, Testing & Integration Manager, Network Rail Consulting

Leanne Wheeler, Communications
Senior Consultant / Operations Manager (Asia Pacific), North Star Consultancy

Neil Hobden
Infrastructure Maintenance Specialist, Network Rail Consulting

Wayne Underwood
Associate Director – Operations, Network Rail Consulting

Graeme Force
Business Development Manager, AssessTech APAC

Frazer Stirling
Business Development Director (Australasia) at The Go-Ahead Group

Jono Tulitt
General Manager Operations Transdev Auckland

Additional support from:

David Franks FCIRO
Chief Executive Officer at Keolis Downer

Howard Collins Hon FCIRO
Chief Operations Officer - Greater Sydney - Transport for NSW

Steve Butcher FCIRO
Executive General Manager & Managing Director, Rail Business Group and Transport Operations Division

Tilly Loughborough
General Manager Passenger Experience, Metro Trains Melbourne

Darren Choytooa
Managing Consultant, Network Rail Consulting
The Institution of Railway Operators was awarded Chartership in 2021, becoming CIRO

Fiona Tordoff, CIRO’s CEO commented:

“Becoming the Chartered Institution of Railway Operators gives our membership a new global identity linked by common commitment to high standards of professionalism.”
What we do…

INDUSTRY INSIGHT
LEARNING & DEVELOPMENT
MENTORING
SHORT COURSES
NETWORKING
BEST PRACTICE
LEARNING RESOURCES
EVENTS
EXPERT OPINION
A VOICE FOR MEMBERS
WEBINARS
AFFILIATION
CPD
RECOGNITION
CAREER DEVELOPMENT
KNOWLEDGE SHARING
BROADEN HORIZONS
SUPPORT IMPROVEMENT
Membership

Why become a member?
Member benefits - overview
IRO POD – What is it?
Mentoring
Conferences and webinars
Events
CIRO members’ app
Professional network
Why become a member?

ANZ membership of CIRO is FREE

This means you can...

• Join a professional network of 10,000 like minded members
• Gain professional affiliation and recognition within the industry
• Get a mentor who will support your development
• Have access to professional expertise, professional development opportunities and industry endorsed qualifications.
• Use your profession’s CPD tool – POD
• Access a library of Webinars
• Be entitled to the many additional Member Benefits

For more information on Membership
Email: learnserve@railwayoperators.co.uk
Member benefits - overview

- **Free Access**: To the only CPD scheme for the operation profession – POD
- **Free Webinars**: Delivered by industry professionals on Operators Handbook and some short courses
- **Discount**: On Operators Handbook and some short courses
- **Free Mentor Scheme**: With high quality railway operations professionals
- **Free Programme**: Of varied of local events
- **Free Learning**: Including a library of talks, presentations and other valuable material
- **Free Members’ App**: Delivering up to the minute information to your fingertips
- **Access**: To a range of online and taught courses
- **Bulletin**: Biannual Members’ magazine full of useful Insight & updates
- **Free Subscription**: Online to a choice rail publication
IRO POD – What is it?

POD, the Professional Operators’ Development Framework, is the professional map for railway operators. It captures what successful and effective operators know and deliver across every aspect and specialism of the profession.

POD covers 12 disciplines that all contribute to success in rail operations.

POD is designed to:

• Allow you to self assess
• Focus your learning
• Target learning areas
• Record as you go
• Upgrade your CIRO membership level
• Support your existing appraisal scheme
Mentoring

Benefits of Mentoring:

• Knowledge sharing
• Working through professional issues
• Improvement & Career development
• A critical “sounding board” within the industry
• Neutral guidance within a confidential relationship

CIRO’s Mentoring Scheme is **FREE** for all members and has been developed to assist members in their professional development

Benefits of Mentoring:

• Knowledge sharing
• Working through professional issues
• Improvement & Career development
• A critical “sounding board” within the industry
• Neutral guidance within a confidential relationship

Brand New Online Platform
A simple, easy to use intuitive system which matches Mentors & Mentees based on experience, skillset and area of operations

For more information on Mentoring Programme
Email: mentoring@railwayoperators.co.uk
Conferences and webinars

- High quality industry leaders and professionals
- Online webinars available across the world
- Content tailored to the POD to help your progress
- Huge back-catalogue of Webinars available on-demand via CIROTV

What our members say…

Would you recommend an IRO webinar to a colleague?

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“Thank you for providing such informative learning opportunities”

“Excellent and very interesting talk, well put together”

“Really interesting session - very well delivered. Thank you to all involved in arranging.”

* Most recent Webinar survey (72 Responses)
Events

- Social events
- Behind the scenes tours
- Simulator visits
- Structured learning events
- Content tailored to the POD

*Currently replaced with online events due to COVID-19

For more information on Area Events
Email: membership@railwayoperators.co.uk
CIRO members’ app

CPD
Access to CIRO’s POD (Professional CPD) tool so members can now undertake CPD self – assessment on their mobile devices and receive instant recommendations on further development.

CIRO at your fingertips
All CIRO relevant information and updates instantly accessible

Resources
A wide range of instantly accessible resources and videos available to enhance learning and knowledge on the go.

CIRO events
All upcoming events will be available here (post lockdown) with app recommending the most suitable to attend.

Download the app
Simply search “CIRO Members” in your app store
The Australia and New Zealand (ANZ) Council is now established in New South Wales, Victoria, Queensland, South Australia, Western Australia and New Zealand.

CIRO offers connection with industry leaders throughout ANZ with reach to an extended global professional community.

Join CIRO and be part of a global movement of industry professionals who are leading the way in railway operations excellence.
Learning Opportunities

Academic Courses
Short Courses
Academic courses

Industry recognised qualifications written by experts and taught by industry professionals

CIRO offers an academic programme in Railway Operations Management at Certificate, Diploma and Degree level.

Do you want to:

• Fast-track your career?
• Improve your job prospects?
• Get the recognition you deserve?
• Know more about your industry?
• Spend time with like-minded railway professionals?

CIRO Academic Partners:

UK
Glasgow Caledonian University

South Africa
University of Johannesburg

Australia
Monash Institute of Railway Technology

I didn’t even know that it was an option for me having no previous experience but the training available through the Institute of Railway Operators has allowed me to have a complete career change. It’s great that there is this opportunity to do a quick and focussed pathway and I get a qualification afterwards.

Joanna Clarke,
Passenger Transport Operations Manager

For more information on Academic Courses
Email: learning@railwayoperators.co.uk
IRO offer a variety of short courses through our dedicated training hub – Rail Academy which delivers exclusive training programmes, dedicated to staff progression.

Available from Rail Academy:

- Introduction to Rail
- Rail Pro- 12 System Elements
- Operational Planning Masterclasses
How do I become a member?

1. VISIT
   www.ciro.org & click “Join Now”

2. SELECT
   Australian subscription as payment method for free membership

3. SUBMIT
   Your application to our Membership team for approval
Further information:

ANZ Council: anzcouncil@railwayoperators.co.uk
Memberships: membership@railwayoperators.co.uk
Academic Courses: learning@railwayoperators.co.uk
Mentoring: mentoring@railwayoperators.co.uk
Rail Academy: railacademy@railwayoperators.co.uk
Apprenticeships: apprenticeships@railwayoperators.co.uk